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Johnny Bass, CCIE #6458, CCSI, CCNP, CCDA

Objective	To obtain a position that will utilize my skills and allow me an opportunity to continue to grow in a technical environment.
Functional summary	15 years experience ranging from operating and maintaining PC's and peripherals to network control programs for multi-faceted data communication networks in LAN, MAN and WAN environments. Skilled at design, planning, coordinating, implementing changes to, maintaining and troubleshooting various aspects of multi-scaled, multi-platform, multi-protocol complex networks as well as course development and instruction for a technical workforce in a varied networking environment.

Employment

1998 - Present   **Bass Consulting Services, Inc**   Auburn, WA

Network Integrator/Technical Trainer

- Network integrator and troubleshooter for several service providers on the West coast of the United States. Helping with customer premises and core router configurations and troubleshooting of BGP as well as legacy protocols.

1998 – Present Primary Contract with Global Knowledge

- Certified Cisco Systems Instructor (CCSI) currently certified to teach the CCNP track and CCIE recommended courses as well as several Global Knowledge courses focusing on Cisco technology. Developing and/or modifying courses for custom onsite presentations.

2000 – 2001   **Terabeam Networks, Inc**   Seattle, WA

Sr. Technical Trainer

- Develop and delivered technical training on networking components and software used within the company to field service, technical assistance center, network operations center and network design and engineering personnel.
  - Troubleshooting TCP/IP
  - Cisco Routing and Switching
  - OSPF and BGP Theory
  - Configuring and Troubleshooting Juniper Routers

- Configuring and Troubleshooting Riverstone Switch Router

1997 – 1998   ***Information Management Systems***   Atlanta, GA

Network Engineer/Technical Trainer/Technical Manager

- Certified Cisco Systems Instructor, taught the Introduction and Advanced Cisco Router Configuration, Cisco Internetwork Troubleshooting, Catalyst 5000 and custom courses. Including custom versions of the Cisco courses in Saudi Arabia and Hong Kong for specific customer needs.

1994 - 1997   ***Boeing Information and Support Services*** -
                        Delivery Systems Certification and Training   Bellevue, WA

Senior Technical Trainer/Certifier

- Develop and instruct technical networking courses for a touch labor workforce focusing primarily on the Cisco router and switch product line, as well as Alantec switches, to replace vendor training courses and customizing for Boeing's complex network environment as well as introductory courses in networking and internetworking and protocols. Courses include introductory to advance router and switch operation, configuration and troubleshooting with specialty courses with emphases in IGRP/EIGRP, Frame Relay, ISDN, Fastethernet, and ATM; courses in basic protocol interaction, introduction to internetworking, evolving Ethernet and FDDI theory and support.

- Defined and implemented certification and training metrics, which address cost, performance and customer satisfaction. Coordinate program objectives with Implementation and Maintenance organizations, Customer Help Center/Network Monitoring Center, Facilities, Engineering, BCS Education and Training, Learning Center and key external vendors. Conduct certification evaluation and testing for field personnel. Define and document field technician individual-development-training plans. Administer certification program, which includes organizational progress reports, individual technical progress reports, and skills inventory database, certification and training standards. Defined and implemented a certification change board. Integrate new products and services into certification programs.

- Develop and maintain a relational database to track certification and skills information for all Delivery Systems personnel. Build custom scripts and reports based on the needs of management within the supported organizations.

- Technical network focal for Delivery Systems Certification and Training.

| 1993 - 1994 | *Boeing Computer Services* - | |
| | Puget Sound Maintenance | Renton, WA |

System Configuration Specialist 3

- Technical Focal for Renton Division of Puget Sound Maintenance
- Technical Support
- Technical Project Representative
- Senior Certified Technician
- Field Services Server Administrator
- Assistant Lead
- Technical Certifier

| 1990 - 1993 | *Boeing Computer Services* - | |
| | Telecommunications Field Service | Tukwila, WA |

Telecommunications Field Service Coordinator

- Technical Support
- Technical Support Team Lead
- Field Services Server Administrator
- Assistant Lead
- Field Technician

Certifications
- Cisco Certified Internetwork Expert – Routing and Switching #6458
- Certified Cisco Systems Instructor #97168
- Cisco Certified Network Professional
- Cisco Certified Design Associate